

# South Durras



## **'BIG4 DOG POLICY' BINDING AGREEMENT WITH DOG OWNER**

Thank you for choosing to stay at **BIG4 South Durras Holiday Park**. It is of our intent and goal to provide you with not only a wonderful and enjoyable stay with us, but also a safe and happy one.

In order to ensure the comfort, enjoyment and safety of all of the guests staying with us, we have established a set of rules to ensure that all dog owners take responsibility and will act responsibly in regards to the actions and behaviour of their dog.

Please note that all pets must be pre-approved prior to making a booking. Acceptance is always at the discretion of the park manager and such acceptance can be withdrawn at any time at their discretion if they believe staying is not in the best interests of the park. Please note that some breeds of dogs will not be accepted. Bookings can only be made by contacting the park directly (not through a website).

After reading the following policies you, as the guardian of the dog, are required to make a commitment that by signing this agreement you, and as such your dog, will be strictly bound by the stated conditions and rules.

**BIG4 South Durras Holiday Park** allows a maximum of 3 dogs in the park at any one given time. Allocation of sites and/or areas of the park will be based on this. Pets are not permitted in any Cabin/Cottage or Ensuite Site.

We do not accept pets over peak periods, holiday periods, long weekends and special events.

In consideration of the above I accept the courtesy extended by **BIG4 South Durras Holiday Park** wherein I am allowed to keep my dog (one dog only) on the site assigned to me. I hereby agree to abide by the following rules, terms and conditions and be bound by them in the event of non adherence to any of these rules.

### **Customer and Pet Information & Contract**

Owner Name (s): \_\_\_\_\_ Dogs Name: \_\_\_\_\_

Breed: \_\_\_\_\_ Size of dog: Small: Yes / No

Age of your dog: \_\_\_\_\_ Dog Registration Number \_\_\_\_\_

Has the dog had all required injections and medications? Yes / No

### **Rules of occupancy with your dog**

**Please be aware that failure to adhere to these rules you will be asked to leave the park immediately without refund or recourse (Note: These rules are the BIG4 minimum standards and requirements)**

- **The dog must be leashed at all times whilst not in your van or tent or other accommodation.** No exceptions. A leash must be no more than 2 metres in length. This includes no dog 'runs' to be set up.

- **The dog must be supervised at all times and never left unattended** including inside a tent or van or other accommodation.
- **For health and safety reasons dogs are not allowed in any common areas of the park** including: Pool area, Playground, Camp Kitchens, Amenities, Laundry, reception or any public areas.
- **For health and safety reasons dogs must not be washed or cleaned anywhere within the park** Additionally, any dog related accessories such dog blankets, etc should not be washed or cleaned within the park.
- **Dogs are not to be walked around the park**, unless exiting the park except via the entrance/exit driveway.
- **Dog owners are 100% responsible for picking up and disposing of their dog's or pet's waste**, in a sealed plastic bag and disposed of in designated bins, NOT GENERAL WASTE BINS.
- **Dog owners are personally responsible, and will be held to be so, for any and all personal injuries and/or property damage or losses** in relation to any actions by or because of their dog.
- **The dog owner must agree that the park owner/manager reserves the right to evict any guests whose dog is deemed noisy, disruptive, and aggressive or the subject of complaints from other guests.** It is the dog owner's responsibility to control and manage their dog. If in the view of the park management this has not happened to an acceptable level the owner and the dog may be evicted from the park, without prior warning, immediately at the manager's discretion.
- **The dog owner must contact *BIG4 South Durras Holiday Park* directly in advance of arrival to apply to have their dog accepted into the Park.** Upon arrival it is the managers' discretion to accept your dog in the park. Upon acceptance by the park manager the **dog owner must then agree to and sign the "BIG4 Dog Policy Dog Owner Agreement" document.** It will not be possible under such rules to book with a dog on BIG4.com.au, or southdurrasholidaypark.com.au.
- **Credit Card details in lieu of Bond.** I understand that my credit card details will be kept on file for the duration of my stay. My Card will only be accessed if I do not adhere to the above rules and leave my site in an inhabitable state, where the operators need to spend time cleaning up my dogs wastes and/or destruction. (e.g. filling holes etc)

I have read, fully understand and agree to the terms of this agreement. I also agree to indemnify **BIG4 South Durras Holiday Park**, its managers, operators and owners and their respective affiliates from all and any liability and/or damage or financial loss suffered as a result of any actions of or because of my dog.

Signature Accepting Agreement: \_\_\_\_\_ Date: \_\_\_\_\_

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***BIG4 South Durras Holiday Park – Contact Details***

***Address:*** 9 Beagle Bay Road, South Durras NSW 2536,

***Phone:*** 02 44786028

***Fax:*** 0244786733

***Email:*** [stay@southdurrasholidaypark.com.au](mailto:stay@southdurrasholidaypark.com.au)

***Managers:*** Bruce & Kay Mallitt

**Office Use only:**

**Security Bond Acceptance:**

Credit Card Details on file YES/NO

Dog Owner Mobile Phone Number on file YES/NO

Sighted Required Documentation Yes/No

Staff Members initials \_\_\_\_\_

Reservation Number \_\_\_\_\_

Date checking out \_\_\_\_\_

Site Number: \_\_\_\_\_